To handle allegations of inappropriate behavior in the teacher student context or other formal grievances, if a student is unable to resolve a conflict informally and chooses to file a formal Grievance, this must be done in writing through the Chair of the PHPD Grievance Committee. If at any time during the grievance process it appears that an informal resolution is indicated, it still may be achieved in that manner. Otherwise, the Chair will investigate the complaint and attempt to resolve the matter by working with the appropriate individuals within PHPD. If the complaint cannot be resolved in this manner, the student will be offered the opportunity to put the Grievance in writing. The Chair will forward it to the Associate Dean for PHPD. The Chair and Associate Dean for PHPD will together assign a third (ad hoc) member of the Grievance Committee (appropriate to the Grievance). If any member of the Grievance Committee is named in the Grievance, that person will be excused from service on the Committee and the Associate Dean shall name an alternate. The Grievance Committee will conduct an investigation of its own and make a decision or take appropriate action which will be communicated to the student. If the student is not satisfied, he or she may appeal the decision/action of the Grievance Committee to the Dean of PHPD. The decision of the Dean of PHPD may be further appealed to the Dean of Tufts University School of Medicine, whose decision will be final.

The formal Grievance Process is thus as follows:
1. The student fills out the Grievance Form obtained from the PHPD Office of Student Services with adequate clarity and detail to describe the nature of the grievance;
2. The student delivers the Grievance Form to the Chair of the PHPD Grievance Committee via mail, email or in person;
3. The PHPD Grievance Committee Chair will forward a copy to the Associate Dean for PHPD;
4. The Associate Dean for PHPD will select a third (ad hoc) member to join the Grievance Committee;
5. The Grievance Committee will conduct an investigation, meet with whomever it deems appropriate to the situation and issue a decision in writing;
6. The Chair of the Grievance Committee will deliver the decision to the Student and advise the student of his/her right to appeal to the Dean of PHPD.
7. The student will be told that he/she may further appeal the decision to the Dean of TUSM, whose decision will be final.
PHPD Grievance Committee
Chair of Grievance Committee
Second Standing Member
3rd person to be assigned ad hoc by the Associate Dean for PHPD as appropriate to the Grievance