Health Literacy Needs and Competencies  
June 8, 2015 - Boston, MA

Jointly provided by Tufts University School of Medicine and the Department of Public Health and Community Medicine, Tufts University School of Medicine

Planning Committee  
Sue Gallagher, MPH  
Assistant Professor of Public Health and Community Medicine, Tufts University School of Medicine

Anthony Schlaff, MD, MPH  
Professor of Public Health and Community Medicine; Director, Public Health Programs, Tufts University School of Medicine

Sabrina Kurtz-Rossi, M.Ed. (Course Director)  
Assistant Professor of Public Health and Community Medicine, Tufts University School of Medicine

Erik von Hahn, MDCM  
Development-Behavioral Pediatrician; Associate Professor, Tufts University School of Medicine

Presenter  
Clifford Adams Coleman, MD, MPH  
Oregon Health & Science University

Target Audience: This activity is designed for health care providers serving patients and families throughout the continuum of care.

Activity Goal: The goal of this activity is to improve patient-provider communication and health care quality.

Learner Objectives: At the conclusion of the activity, learners will be able to:

- Explain the need for health literacy awareness, knowledge and training among health professionals.
- Choose a "universal precautions" approach to health communication.
- Outline at least five concrete steps you can apply in practice to improve communication with patients/clients.

This activity is designed to address the following ACGME/ABMS and IOM competencies: Interpersonal and Communication Skills, Practice-Based Learning and Improvement, and Provision of patient-centered care.

Accreditation Statement  
Physicians
This activity has been planned and implemented in accordance with the Essential Areas and policies of the Accreditation Council for Continuing Medical Education through the joint providership of Tufts University School of Medicine (TUSM) and the Department of Public Health and Community Medicine, Tufts University School of Medicine. TUSM is accredited by the ACCME to provide continuing medical education for physicians.

TUSM designates this live activity for a maximum of 1 AMA PRA Category 1 Credit™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Requirements for Successful Completion
To receive CE credit, participants must sign-in, attend the entire activity and complete and submit the activity evaluation provided in syllabus materials. Certificates/statements of credit will be emailed/mailed within 4-6 weeks after the activity.

Disclosure: Disclosure information from faculty and all other persons in control of content will be provided to participants prior to the beginning of the educational activity.

There is no commercial support for this activity.

Exhibitors will not be present.
ADA/OEO Nondiscrimination Policy: Tufts University School of Medicine (TUSM) considers all applicants and program participants without regard to race, color, national origin, age, religious creed, sex or sexual orientation. TUSM is an Equal Opportunity Employer. TUSM does not discriminate on the basis of a disability in admissions, access to treatment, or employment in their programs and activities as identified in the American with Disabilities Act. Please let us know in advance if you require any accommodations.

Registration and Cancellation: Please contact the Tufts Public Health and Professional Degree Programs Registrar, Janice Gilkes, at janice.gilkes@tufts.edu.

Policy on Privacy and Confidentiality: To view the privacy policy for TUSM OCE, please see: 
http://medicine.tufts.edu/Education/Continuing-Education/Privacy-and-Confidentiality-Policy

For questions regarding certification, please contact Tufts University School of Medicine- Office of Continuing Education at med-oce@tufts.edu or 617-636-6579.